

## Minutes of Patient Participation Group Meeting

2 February 2021



### Present

Practice Manager                      Jan McCulloch

Administrative Assistant              Angeline Salani

GP Partner                                Dr Hunter

Patients – 9 patient group members attended via Zoom

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### **1. Coronavirus**

The PPG have been kept up to date with developments surrounding coronavirus vaccination via email.

The Practice vaccinated almost 400 of the over 80s during the week of 11<sup>th</sup> January. As soon as the vaccine delivery was confirmed the clinic was arranged and patients invited by telephone. Over 300 of those attended a tent day on the 11<sup>th</sup>. PPG members John and Linda helped out at the event and were thanked for their contribution. Throughout the rest of that week, the housebound were vaccinated at home.

NHS Ayrshire & Arran's plans for mass vaccination centres were not conveyed to GP surgeries until late in the process so it came as a surprise that the surgery would only be vaccinating the 80 and older population, housebound and shielding patients. Our patients have voiced that they would prefer to be vaccinated by the Practice team whom they know and trust.

- Dr Hunter was interviewed by BBC Radio Scotland about GP's willingness to participate in the vaccination programme.
- Patients began asking who to complain to and contact details were given for local MSP John Scott, Health Secretary Jeane Freeman and NHS Ayrshire & Arran's CEO, John Burns.
- A petition was raised by patients.

The Practice has offered support to the mass vaccination centres and the GPs have agreed to take on some vaccinating duties; the most important thing is that people are vaccinated quickly and safely.

Another 400 vaccines were delivered this week for patients in the shielding group and a tent day arranged. John and Linda have offered their help for this once again and the Practice is very grateful for their support.

## 2. Flu Vaccine

Scottish Government Flu vaccination schedule outlined a phased approach with more people being eligible for vaccination this year. This has by and large been side-lined by Covid-19 vaccination and phase 2 has slowed, however the Practice had vaccine left and this was offered to the 55-60 age group.

### GP Trainees

Dr McKinnon, ST1 trainee joins the Practice this week for a 6 month rotation. Some clarification on GP trainee levels was requested and Dr Hunter was happy to provide an explanation.

FY2 – following qualification doctors complete further training in the field starting with 2 Foundation Years. During this time they complete six four month placements with a GP rotation in year two.

ST1 – Specialist Trainee: once medical specialty has been decided, a further three year programme is undertaken. In year one the trainee will complete six months in Practice, followed by 6 months in a hospital setting. Year 2 in hospital.

ST3 – A final year in GP Practice is undertaken.

## 3. Practice News

- Dr Tan returns from maternity leave this week
- Practice Nurse Sophie returns from maternity leave in mid-March
- An audit of telephone consultations over the last two weeks is in progress to determine their effectiveness
- Chronic Disease Management – annual reviews have largely continued throughout the pandemic and the Practice is looking at alternative methods of carrying out some of these reviews; e.g. home BP monitoring for high blood pressure.
- The Practice is open and working as normal with protective measure in place. Patients should not hesitate get in touch if the need arises.

## 4. Unscheduled Care

It was asked if the Practice had noticed any impact from the changes in the Unscheduled Care service. There has been no impact as patients tend to phone us first for any unscheduled care needs. The Practice receives a notification for every patient who contacts the service out of hours and numbers have been minimal for these cases.

- **Date of next meeting** – Further Zoom meetings arranged.
  - **Tuesday 1<sup>st</sup> June**
  - **Tuesday 5<sup>th</sup> October**